



Validating the Patient-Reported Experience-Cancer (PRE-C) measure to improve cancer care quality



THE SETTING

Partnering with Griffith University and The University of Auckland to validate the newly developed PRE-C questionnaire, The Clinician deployed ZEDOC to successfully collect patient-reported experience measure (PREM) data from more than 1000 cancer patients across three hospitals.

THE PRE-C MEASURE

The ability to objectively assess patients' experience of care is critical for understanding and consequently improving healthcare service delivery. In order to assess the experience of care for cancer patients, researchers from Griffith University and The University of Auckland developed the PRE-C measure, assessing experience in 6 key areas of cancer care.

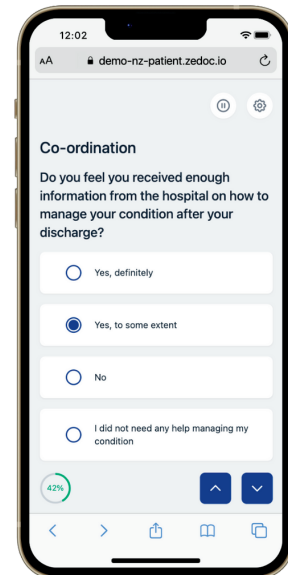


STREAMLINING PREM DATA CAPTURE WITH ZEDOC

The Clinician's cloud-based health platform, ZEDOC, was selected to automate the digital collection of the PRE-C measure across 3 hospitals in Australia and NZ.

Patients recorded responses on iPads connected to the ZEDOC patient app, with data captured, centralised and stored in ZEDOC in realtime.

At the end of the study, PRE-C data captured across the different sites was quickly consolidated and cleaned, ready for analysis.



“ We greatly appreciated the way the ZEDOC platform enabled patient-experience data to be cleaned on entry and analyses to be undertaken quickly once the study was complete.

Professor Alexandra (Sandie) McCarthy

Professor of Clinical Nursing at University of Queensland & Mater Health Services

THE RESULTS



3

HOSPITALS



1,108

PATIENTS



98%

RESPONSE RATE

The high-quality data collected by ZEDOC is being used to analyse the relevance and applicability of the PRE-C measure in a real-world setting. This is a key step towards understanding and delivering on the needs of cancer patients to improve care quality and enhance health outcomes.

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